**MCSC AMOC**

**Support Request Form**

Purpose:

The purpose of this form is to document the details of the support requested. It is not used to request approval to 3D print non-Green bin parts. That form is contained in Enclosure (2).

Instructions:

Support via the Marine Corps Systems Command (MCSC) Advanced Manufacturing Operations Cell (AMOC) is obtained by contacting the AMOC Hotline 24/7 via the phone number (703) 432-3966 or via email at PARTS\_HELPDESK@USMC.MIL and providing the information requested in this AMOC Support Request form. These forms are available by contacting the AMOC hotline / email or from the MD5 Marine Maker Website: HTTPS\\WWW.MD5.MM.MIL.

1. Requestor Information:

 1. (a) Requestor name:

 1. (b) Requestor contact information:

 (i) Email:

 (ii) Phone number:

 (iii) Organization/unit:

2. Requestor Problem / Support Needed:

 2. (a) Problem description:

2. (b) Support needed (select most applicable):

\_\_ **Commercial-Off-The-Shelf (COTS) part.** Part commercially available through catalogs, websites, etc. COTS parts that have a National Stock Number (NSN) also fall into this category.

\_\_ **Modified COTS part** – COTS part with the exception of a modification made specifically for Marine Corps (or military) applications.

\_\_ **Existing Military part.** Part used exclusively for Marine Corps (or military) applications. These range from a standalone part that has a National Stock Number (NSN) to a part contained within an assembly that may not have an NSN.

\_\_ **New, non-existing part.** Idea, concept, or specific design for a new part that has the potential to improve system capability or readiness.

\_\_ **Other.** Describe support needed:

3. Support Criticality

 3. (a) Criticality Type (select most applicable):

\_\_ Criticality **Type 1** – AMOC support needed to ensure combat or key training missions are successful.

\_\_ Criticality **Type 2** – AMOC support needed to improve system readiness.

\_\_ Criticality **Type 3** – AMOC support needed to develop new ideas for parts that have the potential to improve system readiness or capability.

3. (b) Local O5 Commander Concurrence (**For Type 1 only**):

 (i) O5 Commander name:

 (ii) O5 Commander email:

 (iii) O5 Commander phone number:

 (iv) O5 Commander organization/unit:

4. Provide existing GCSS-MC order information:

Note: For AMOC support with COTS, Modified-COTS, or Existing Military Parts, requestor must confirm that an existing order currently exists in Global Combat Support System – Marine Corps (GCSS-MC) (assuming part has an NSN). Please provide summary of part availability research, including purchase order number.

5. Support Background Data (provide as much as possible):

(a) For existing COTS, Modified-COTS, or Existing Military Parts:

(i) Nomenclature:

(ii) P/N:

(iii) Cage Code:

(iv) NSN:

(v) SMR Code:

(vi) Material:

(vii) Unit Cost: $

(viii) Platform Used On:

(ix) General Description (include NSN of Next Higher Assembly):

(b) For New, non-existing Part:

(a) General Description (attach a picture or drawing if possible):

(b) Reason for Development/Use or Benefit (even if it is not replacing an OEM part):

**STOP**

(Following is to be completed by AMOC)

6.0 Support Request Information

(a) Date AMOC Received Request:

(b) AMOC Tracking No.:

(c) Responsible PM POC:

(d) Responsible PM POC Email:

(e) Date Request Sent to PMO:

7.0 Plan of Action Information

(a) POA Description:

(b) POA POC / Organization:

(c) Date POA Started:

(d) Date POA Completed:

(e) Date Solution Provided to Requestor: